Government of Newfoundland and Labrador
Department of Tourism, Culture, Arts and Recreation

Response to Applicant - No Records Responsive
Form 4D

September 22, 2025

Devin Drover
68 Green Acre Drive
St. John's, NL
A1H 1C2

Dear Applicant:

Re: Your request for access to information under Part II of the **Access to Information and Protection of Privacy Act, 2015** [File #: TCAR/36/2025]

On August 22, 2025, the Department of Tourism, Culture, Arts and Recreation (TCAR) received your request for access to the following records/information:

> **This is a follow-up request pursuant to the Access to Information and Protection of Privacy Act, 2015 relating to the Entrée Canada filming expenses previously disclosed under File No. TCAR/31/2025. Specifically, I am requesting access to any and all records held by the Department of Tourism, Culture, Arts and Recreation that relate to: 1. Any studies, reports, briefing notes, internal correspondence, or other documents assessing the return on investment (ROI) or effectiveness of expenditures associated with the Entrée Canada filming project, including but not limited to tourism or economic impact assessments. 2. Any records measuring, tracking, or reporting metrics tied to this expenditure (for example, visitor numbers, media reach, marketing value, or related performance indicators). 3. Any records prepared for senior officials or the Minister summarizing the value or outcomes of the Entrée Canada filming expense. I request that the search cover the period from January 1, 2022, to the present.**

Please be advised that the Deputy Minister for Tourism, Culture, Arts and Recreation has reviewed this request and TCAR has no records responsive to your request.

The Travel Trade in Newfoundland and Labrador consists of tour operators, travel agents, and industry partners who develop, package, and market the province's tourism experiences to domestic and international audiences, playing a key role in increasing visitation and economic impact. Familiarization Tours (FAMS) or site inspection trips are an important part of developing new package offerings.

Entrée Canada, a valued travel trade partner already selling into Newfoundland & Labrador, is currently still in negotiations with the stakeholders at Torngat Mountains National Park. As such, there are no records available detailing the return on investment

(ROI) or economic impact assessments of the 2022 FAM Tour.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the **Access to Information and Protection of Privacy Act, 2015** ("the **Act**"). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
4th Floor, Beothuck Building
20 Crosbie Place
P.O. Box 13004, Stn. A
St. John's, NL A1B 3V8

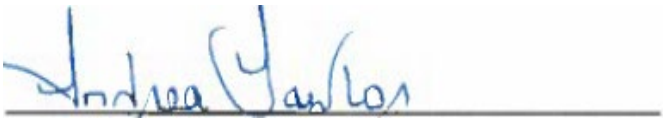
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the **Act**.

Please be advised that this request may be published on the Completed Access to Information Requests website. Requests will be posted when possible, but no sooner than three business days after a response is sent electronically, or five business days where a response is sent by mail. Please note that requests for personal information will not be posted online. Additional details regarding the process for publishing requests online can be found here.

If you have any further questions, please contact me by email at TCAR-ATIPP@gov.nl.ca.

Sincerely,



Andrea Lawlor, BA, BSW (Hons), CIAPP-C
ATIPP Coordinator

Access to Information and Protection of Privacy Act, 2015

Access or Correction Complaint

42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21 ;

(b) a decision respecting an extension of time under section 23 ;

(c) a variation of a procedure under section 24 ; or

(d) an estimate of costs or a decision not to waive a cost under section 26 .

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

Direct Appeal to Trial Division by an Applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45 (2).