Follow-up responses– Canada Post OGGO appearance June 18, 2026

Submission date: July 9, 2026

1. Cochrane area postal code issue and postal code assignment and postal code change criteria

Canada Post maintains a nationwide postal code system to support the efficient processing and delivery of millions of pieces of mail each day. Postal codes are assigned exclusively to addresses that qualify for a primary mode of delivery, such as door-to-door delivery, community mailboxes, PO Boxes, or general delivery. Every point of call (delivery point that is assigned a mailing address and postal code by CPC) is assigned a postal code based on the facility that delivers to it.

The communities identified by MP Stevenson currently fall outside Canada Post's direct delivery network. As a result, residents are served through alternate delivery methods, primarily PO Boxes or General Delivery at the Cochrane Post Office. These services provide residents with a mailing address that includes a postal code for receiving mail and parcels. Residents who are not eligible for a no-charge PO Box may still access General Delivery service or rent a convenience PO Box to obtain a mailing address with a postal code.

Canada Post recognizes that challenges can arise when third-party organizations - such as financial institutions, online retailers, or digital platforms - rely on Canada Post's postal code database for their own operational or verification purposes. However, Canada Post does not control how third parities use this data and maintains that postal codes are used for the primary purpose of delivering items in the mail stream. While Canada Post assigns mailing addresses and postal codes for mail delivery, civic (9-1-1) addresses are assigned by local authorities, such as municipalities or provinces, to identify physical locations. In some cases, the two systems align; in others, they do not.

Canada Post makes concerted efforts to limit changes to postal codes to avoid service disruptions. In cases where community growth, or significant operational changes demand it, Canada Post will inform impacted customers and community stakeholders. Greater civic addressing projects may be requested by local elected municipal governments (or equivalent), through an approved public motion. However, the implementation of these requests is still subject to Canada Post approval.

While no changes to postal code assignments or delivery services (often referred to as 'civic addressing projects'), are currently planned for the Cochrane area, Canada Post continues to monitor community growth and infrastructure development across Canada. Should direct delivery service be extended to these communities in the future, postal codes would be assigned accordingly.

In the meantime, residents may wish to provide both their mailing address and civic address when registering for services or placing online orders. While this approach may not resolve all third-party verification issues, it can help reduce service disruptions.

2. List of municipalities contacted regarding Community Mailbox (CMB) consultations.

The following municipalities and communities have been notified and provided consultation materials regarding Community Mailbox rollouts impacting their communities. Conversations with these communities will be ongoing as the project progresses.

Municipality	Province	Date contacted
City of Calgary	Alberta	June 11th
City of Edmonton	Alberta	June 11th
District of North Vancouver	British Columbia	April 15th
West Vancouver	British Columbia	April 15th
Abbotsford	British Columbia	April 15th
Kelowna	British Columbia	June 11th
West Kelowna	British Columbia	June 11th
Coquitlam	British Columbia	June 11th
Port Coquitlam	British Columbia	June 11th
Port Moody	British Columbia	June 11th
New Westminster	British Columbia	June 11th
Burnaby	British Columbia	June 11th
Mission	British Columbia	April 15th
Colwood	British Columbia	June 11th
Esquimalt	British Columbia	June 11th
Langford	British Columbia	June 11th
Saanich	British Columbia	June 11th

Victoria	British Columbia	June 11th
View Royal	British Columbia	June 11th
Squamish Nation	British Columbia	April 15th
Songhees Nation	British Columbia	June 11th
Westbank First Nation	British Columbia	April 15th
City of Winnipeg*	Manitoba	April 15th
City of Portage La Prairie	Manitoba	June 11th
Moncton	New Brunswick	April 15th
Oromocto	New Brunswick	June 11th
Fredericton	New Brunswick	June 11th
Halifax	Nova Scotia	June 11th
City of Toronto	Ontario	April 15th
City of Ottawa*	Ontario	April 15th
Riverview	Ontario	April 15th
City of Mississauga	Ontario	June 11th
Pickering	Ontario	June 11th
Brampton	Ontario	June 11th
Ajax	Ontario	June 11th
Hawkesbury	Ontario	June 11th
City of London	Ontario	June 11th
City of Kitchener	Ontario	June 11th

Sept-Îles*	Québec	April 15th
Uashat 27	Québec	April 15th
Québec City	Québec	June 11th
L'Ancienne-Lorette	Québec	June 11th
Trois-Rivières	Québec	June 11th
Candiac	Québec	April 15th
La Prairie	Québec	April 15th
Laval	Québec	June 11th
Longueuil	Québec	June 11th

*The municipality has been contacted more than once indicating several ongoing projects.

3. Net-Zero initiatives

i. Total Spending to date on Canada Post Net-Zero Initiatives:

$000's	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026 YTD	Total
Total Net Zero	2,195	3,406	30,139	41,960	31,058	12808	25,596	15,740	22,267	8,522	**193,689**

ii. Total spending to date on electric vehicles (EVs):

The total amount spent on EV is as follows:

$000's	2020	2021	2022	2023	2024	2025	2026 YTD	Total
EV Spend by Year	321	0	1,476	10,342	290	0	0	**12,429**

iii. Total spending to date on EV charging infrastructure:

The total spending on infrastructure.

$000's	2020	2021	2022	2023	2024	2025	2026 YTD	Total
Infrastructure	60	358	1,956	2,252	429	267	348	**5,669**

iv. Total spending to date on renewable electricity contracts and details of agreements:

$000’s	2023	2024	2025	2026 YTD	Total
Renewable Electricity	4,719	5,543	5,021	1,687	**16,969**

Please note, the cost for renewable energy is total cost, not the additional cost for renewable specific energy. A large portion of that cost would be spent regardless of electricity type used.

Alberta Power Purchase Agreement:

- Effective Jan 1, 2023
- 25-year agreement
- In conjunction with PSPC
- Fixed Price with renewable attribute
- New Renewable Sources
- 189 locations
- Vendor: Capital Power

Saskatchewan Renewable Subscription Service

- Effective Jan 1, 2024
- 5-year agreement with a 5-year option
- Direct with the utility
- $15/MWh in addition to base rates
- 188 locations
- Vendor: SaskPower

Nova Scotia Green Choice Program

- Effective Jan 1, 2029
- 25-year agreement
- In conjunction with PSPC
- Renewable Rates same as base rates + $1/MWh administration fee
- Includes future carbon tax avoidance
- 157 locations
- Vendor: Nova Scotia Power

Renewable Energy Certificates

- $2.70/MWh

- Signed in 2024 with ACT Commodities
- ~$60K spend contract to date

v. Total spending to date on carbon offsets.

$000's	2023	2024	2025	2026 YTD	Total
Offset Spend	1,595	-	511	-	**2,106**

The above table reflects credit purchases; the below table is credits retired based on volume of credit bearing products being sold:

000's	2023	2024	2025	2026 YTD	Total
Total Offsets	614	626	464	486	**2,190**

vi. Total spending to date on consultants supporting net-zero initiatives.

$000's	2020	2021	2022	2023	2024	2025	2026 YTD	Total
Consultants for Net Zero	402	6	3,499	2,592	900	-	-	**7,400**

vii. Climate reporting and compliance costs.

$000's	2021	2022	2023	2024	2025	2026 YTD	Total
Reporting Validation	55	39	86	73	195	113	**561**

Climate reporting costs are all in-house, except for third-party verification.

viii. Updated net-zero cost estimates reflecting inflation and increased capital costs.

$000's	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	Total
Total Incremental (forecasted)	25,018	45,395	59,226	64,512	59,240	58,785	59,563	60,017	60,709	58,981	**551,447**

The above table reflects the incremental cost for Real Estate, EV, EV infrastructure and Scope 3 costs to support our net zero ambitions.

ix. Information on how the projected annual decarbonization savings (up to $85 million annually) were validated, including any independent review.

Please note, the potential annual savings due to decarbonisation opportunities (electrifying the fleet) included in the 2024 Sustainability Report are estimates based on several factors, including projected fuel costs and usage, as detailed in the report. The financial impact estimates provided in the report are unaudited, subject to verification and not to be used for any purpose other than to gain a high-level, directional understanding of how climate change could impact our business.

4. At-risk payments to non-unionized employees

Canada Post is undergoing the biggest transformation in its history. It's a major, multi-year job that requires us to retain the talented and experienced people needed to lead and deliver these changes for Canadians.

After careful consideration, the board approved payments within the at-risk performance program, which involves roughly 7,000 employees. Two-thirds of these employees have had it established in their collective agreements for years. It is an inclusive program which a wide range of eligible employees who are vital to our transformation - from postal clerks, front-line supervisors, and accommodation experts to all management at all levels. There is no separate executive at-risk program.

Excluding employees represented by APOC and PSAC, Canada Post has 2377 management employees at all levels across the country, including 417 at the executive level. For 2025, at-risk payments for the management employee group totaled $30.8 million dollars. This amount represents less than 1% of our total annual labour expenses.

These payments are part of an existing compensation program and are funded from Canada Post's own revenues, not the repayable government bridge funding we've received. Our objective is to re-establish a sustainable, reliable postal service for all Canadians that can pay back those loans as quickly as possible.

At Canada Post, management has already seen the elimination of guaranteed pensions, more than a decade of frozen salary bands and waves of layoffs as the corporation reduced the cost of management in recent years. These changes have reduced management costs but have resulted in key employees leaving for better paying jobs in the public and private sector. Those who stay know we are committed to further actions to reach the 20% reduction in management announced by our Minister.

5. Number of postal inspectors, parcel interceptions, and Canada Post's resources supporting efforts against organized crime.

<u>Number of Postal Inspectors</u>

- CPC has 72 full time Postal Inspectors on strength at CPC (70 staffed + 2 vacancies).

<u>Mail Interceptions</u>

- Between Jan 2021 and Dec 2025, Postal Inspectors have intercepted 22,073 shipments from the Canadian postal system containing non-mailable matter, reflecting a $56.5M street value

- 2026 YTD Postal Inspectors intercepted 5250 shipments from the Canadian postal system containing non-mailable matter, reflecting $9.3M street value

Efforts against organized crime

- Canadian Postal Inspectors work with domestic law enforcement agencies in their ongoing efforts against organized crime at the municipal, provincial, and federal levels.
- CBSA representatives are co-located with CPC in Montreal, Vancouver, and Toronto.
- Postal Inspectors participate in CBSA's National Targeting Centre (NTC) – a 24/7 operation that identifies and interdicts high risk people and goods entering/exiting country.
- Postal Inspectors are members of various police partnership programs/committees, including:
    - Canadian Association of Chiefs of Police (national organization representing Canadian police executives and leaders, which focuses on policy, leadership development, strategic issues, and collaborative partnerships)
    - US-CAN Postal Security group (bi-lateral agreement between Canada and US)
    - US-CAN Strikeforce (RCMP led initiative to address cross-border trafficking)
    - North American Drug Dialogue (trilateral agreement between Canada, US, and Mexico)
    - Universal Postal Union postal security group (specialized agency of the United Nations that coordinates postal policies among 192 member nations, postal security focuses on security standards and best practices)
    - Numerous inter-agency partnerships between Provinces and law enforcement that coordinates intelligence gathering to combat organized crime (example: Criminal Intelligence Service Ontario)
- In 2025 alone, Postal Inspectors supported ~500 information requests from Canadian law enforcement agencies (judicial authorization, production orders, controlled deliveries, postal-security enquiries)

Legislative Tools

- The CPC Act provides authority to Postal Inspectors to open mail that they reasonably suspect contains non-mailable matter, but this authority does not apply to letters; given the pressure on Canada Post to help stop the transmission of illicit drugs through the mail, it would make sense for this additional authority to be made available.

6. Information on Canada Post's relationship with Purolator specific to parcel diversion and Board of Directors seat.

Relationship with Canada Post and Purolator

Canada Post has been the majority owner of Purolator since 1993. It runs separately from Canada Post and has its own CEO and leadership team. There is a strong governance and code of conduct requirement in place between the companies, which we follow. Purolator’s unionised employees are represented by Teamsters.

Sending of parcels to Purolator

The rumours of Canada Post diverting parcels from Canada Post to Purolator during labour negotiations is false. Canada Post parcel volumes suffered significant loses in 2024 and 2025 due to labour uncertainty. While Purolator may have seen increased volumes during this time, this was due to customer/ market decisions, and not internal measures by the Canada Post.

The loss of parcel volumes since 2024 has been devastating to Canada Post, and with the certainty of agreements now, the corporation is implementing a win-back strategy to recover losses in the parcel business.

Sale of Purolator

Canada Post does not have plans to privatize or sell Purolator.

7. Timeline – Transformation Rollouts

Canada Post is unable to provide specific timelines for future transformation initiatives. Although planning for initiatives such as stamp rate changes and community mailbox (CMB) conversions is ongoing, implementation timelines have not been finalized and remain subject to change.